

**Capital Metropolitan Transportation Authority  
Customer Satisfaction Advisory Committee (CSAC)**

**Wednesday, April 10, 2024**

**6:00 PM**

***Virtual Presentation***

Microsoft Teams meeting

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**Welcome / Introductions / Call to Order**

*Chair Taylor*

**Approval of the minutes**

**Public Communications**

**Rail Safety Update**

*Paul Phalen, Manager of Rail Safety and Compliance*

**Proposed August 2024 Service Change**

*Lawrence Deeter, Manager of Systems Development*