

Capital Metropolitan Transportation Authority

Access Advisory Committee

Wednesday, March 6, 2024.

5:30 PM

Virtual Presentation

CapMetro Employees: Penelope Ackling, Louise Friedlander, Martin Kareithi, Julie Lampkin, Emma Martinez, Chris Mojica, Sara Sanford, Randy Slaughter, Enda Parra.

Supporting Staff: Kristi Avalos, Matt Pool, Brian Shamburger, Raul Vela.

Committee Members: Estrella Barrera, Andrew Bernet, Audrea Diaz, Mike Gorse, Paul Hunt.

Meeting called to order at 5:33 PM

Welcome / Introductions / Call to Order

Chair Hunt

Approval of the minutes – Estrella Barrera / 2nd by Mike Gorse – passes unanimously

Public Communications

Mike Gorse shares some difficulties he encountered when attempting to plan a trip using the CapMetro app, particularly around confirming addresses for destinations. **Martin Kareithi** says that he'll look into it and follow up separately.

Paul Hunt shares feedback from an absent committee member, and recent problems he's had with the new Spare system and operators interacting with it. **Julie Lampkin** says that they're working to actively address the issue with refresher training and other strategies.

Audrea Diaz asks if future bus wraps can be made for CapMetro Access vehicles, and **Edna Parra** says that she'll follow up with the team that plans the wraps and get back to her.

Enda Parra shares a customer complaint where a CapMetro Access customer was picked up late and missed their medical appointment.

Self-Evaluation and ADA Transition Plan

Martin Kareithi, Director of Systemwide Accessibility

Kimley-Horn Supporting Staff

Martin Kareithi and **Brian Shamburger** overview the Self-Evaluation and ADA Transition Plan, including the public input they received, accessibility reviews for facilities, digital resources and tools, CapMetro's internal policies, procedures, and more, as well as the final deliverables and schedule.

Paul Hunt asks if they've analyzed Braille signage at bus stops, and **Martin Kareithi** explains that there have been issues with vandalization and quality control of Braille signage.

Proposed Summer 2024 Service Change

Roberto Gonzalez, Sr. Director of Service Planning

Roberto Gonzalez overviews the Proposed Summer 2024 Service Change, upcoming projects and other considerations the Planning team is considering.

Mike Gorse asks if the upcoming Transit Plan will be as large of a re-work as CapRemap, and **Roberto Gonzalez** explains that it will likely be smaller, and most likely will be adjusting frequent route corridors.

Title VI Policy Update

Emma Martinez, Transportation Planner I

Emma Martinez explains CapMetro's current Title VI policy, proposed updates to the policy, and how community members can leave feedback.

Meeting adjourned at 7:13 PM